1. **Hanes upgrades production routinely to produce thousands of items daily. Which type of manufacturing procedure will Hanes perform to keep up with production?**
	1. **Custom manufacturing**
	2. **Extraction**
	3. **Mass production**
	4. **Materials processing**
2. **Jay sells basil plants grown in his garden to several local restaurants. What type of production is performed?**
	1. **Extraction and cultivation**
	2. **Manufacturing**
	3. **Mass production**
	4. **Processing**
3. **Which is an example of production planning for personnel?**
	1. **Employees are needed for manufacturing a new product.**
	2. **More managers are needed to sell a new product.**
	3. **Store manager makes plans to sell more security cameras.**
	4. **Store managers push for selling of clearance products.**
4. **Which is an example of product development?**
	1. **Installing a plastic mold**
	2. **Keeping detail records of banking transactions**
	3. **Processing purchase orders**
	4. **Studying new functions for a detergent**
5. **Which is an example of production planning for resources?**
	1. **Determining how many more security cameras are needed**
	2. **Determining how many stores will sell the new product**
	3. **Remodeling a building in order to manufacture a new product**
	4. **Recruiting managers to sell a new product**
6. **Smart Tech Hardware Co. buys materials such as wood, plastic, and fabric in order to create office furniture to be sold worldwide. What type of production is performed?**
	1. **Extraction and cultivation**
	2. **Manufacturing**
	3. **Mass production**
	4. **Processing**
7. **Century Company sells filters to Shure Electronics that cut the filters in order for them to be placed into microphones during final production at a later time. What type of production is performed?**
	1. **Extraction and cultivation**
	2. **Manufacturing**
	3. **Mass production**
	4. **Processing**
8. **Sony produces thousands of electronics to serve international consumers. Which type of manufacturing procedure is performed?**
	1. **Custom manufacturing**
	2. **Extraction**
	3. **Mass production**
	4. **Materials processing**
9. **The Valero Company removes oil from the earth to be advanced. What type of production is performed?**
	1. **Extraction and cultivation**
	2. **Manufacturing**
	3. **Mass production**
	4. **Processing**
10. **Nabisco prepares tons of oats to be used for producing granola bars. Which type of manufacturing procedure is performed?**
	1. **Custom manufacturing**
	2. **Extraction**
	3. **Mass production**
	4. **Materials processing**
11. **Draperies, Inc. finished organic cotton drapes for the local theater on Walnut Street. Which type of manufacturing procedure was performed?**
	1. **Custom manufacturing**
	2. **Extraction**
	3. **Mass production**
	4. **Materials processing**
12. **A production manager determined that the buffer made the finish of cars appear to be dull. Which continuous process improvement did he perform?**
	1. **Involve everyone**
	2. **Identify process activities**
	3. **Select measurement tools**
	4. **Monitor performance continuously**
13. **Goodyear uses rubber to produce tires for cars, SUV’s, and trucks. Which type of manufacturing procedure is performed?**
	1. **Custom manufacturing**
	2. **Extraction**
	3. **Mass production**
	4. **Materials processing**
14. **Employees of Bella Coola Fisheries catch fresh salmon and prepare it to be sold to domestic and international buyers. What type of production is performed?**
	1. **Extraction and cultivation**
	2. **Manufacturing**
	3. **Mass production**
	4. **Processing**
15. **John renovated his restaurant to reflect the retro style of 1950. This is an example of which type of business operation?**
	1. **Facilities management**
	2. **Logistics**
	3. **Safety and security**
	4. **Scheduling**