1. **John made sure all counter surfaces in the bathrooms were only 34 inches above the floor to accommodate employees. Which protection is he addressing?**
   1. **Contract enforcement**
   2. **Environmental protection**
   3. **Intellectual property protection**
   4. **Safe work environment**
2. **The Dow Chemical Company provides all employees natural fitting equipment to eliminate injuries. Which social responsibility is this company addressing?**
   1. **Employee wellness**
   2. **Environmental protection**
   3. **Job safety**
   4. **Workplace diversity**
3. **A sales associate discourages customers from reporting complaints regularly. Which right of the consumer bill of rights is the associate possibly violating?**
   1. **To be heard**
   2. **To service**
   3. **To safety**
   4. **To consumer education**
4. **An agency allots 3% of its $40,000 budget to sponsor workshops for managers about the importance of job safety. What amount of its budget is used for the workshops?**

|  |  |
| --- | --- |
| **A.** | **$12.00** |
| **B.** | **$120.00** |
| **C.** | **$400.00** |
| **D.** | **$1,200.00** |

1. **After complaining at the customer service department, John received a favorable response. Which consumer right did he evoke?**
   1. **To service**
   2. **To be honest**
   3. **To be active**
   4. **To safety**
2. **ABC Corporation is attempting to buy out its only competitor but a lawsuit has been filed declaring that the transaction may lead to a monopoly. Which consumer right might the corporation be violating?**
   1. **To choose**
   2. **To service**
   3. **To safety**
   4. **To consumer education**
3. **Several sales representatives suggested that their staff reflect their customer base, which includes customers all over America. Which social responsibility are they addressing?**
   1. **Employee wellness**
   2. **Environmental protection**
   3. **Job safety**
   4. **Workplace diversity**
4. **3M prohibits another company from producing the natural fitting mouse exactly the same way they do. This company is protected by which government service?**
   1. **Contract enforcement**
   2. **Environmental protection**
   3. **Intellectual property protection**
   4. **Safe work environment**
5. **Apple’s iPod trademark of product shape receives which government service?**
   1. **Contract enforcement**
   2. **Environmental protection**
   3. **Intellectual property protection**
   4. **Safe work environment**
6. **John denied a rival band from performing his song at a local concert. He is protected by which government service?**
   1. **Contract enforcement**
   2. **Environmental protection**
   3. **Intellectual property protection**
   4. **Safe work environment**
7. **A company spent $8,000 of its $97,000 workplace wellness budget on pedometers. What percent of its budget was used?**

|  |  |
| --- | --- |
| **A.** | **4%** |
| **B.** | **8%** |
| **C.** | **12%** |
| **D.** | **16%** |

1. **Stacy signed a document agreeing to pay $3,000 to have a stereo system installed. The manager of the company disputed the agreed amount. Stacy may need which type of protection?**
   1. **Contract enforcement**
   2. **Environmental protection**
   3. **Intellectual property protection**
   4. **Safe work environment**
2. **A plant implemented acceptable practices to minimize noise, waste water, and pollutant emissions. Which social responsibility is this plant addressing?**
   1. **Employee wellness**
   2. **Environmental protection**
   3. **Job safety**
   4. **Workplace diversity**
3. **A manufacturing company partnered with Rex Hospital to provide workshops about moving more at work. Which social responsibility did the company address?**
   1. **Employee wellness**
   2. **Environmental protection**
   3. **Job safety**
   4. **Workplace diversity**
4. **Java’s trademark of letters and design receives which government service?**
   1. **Contract enforcement**
   2. **Environmental protection**
   3. **Intellectual property protection**
   4. **Safe work environment**
5. **During the renovation of the office building, Harry made sure that the call buttons located in the hallways were 42 inches above the floor for easier access. Which protection is Harry addressing?**
   1. **Contract enforcement**
   2. **Environmental protection**
   3. **Intellectual property protection**
   4. **Safe work environment**