1. **Which is the FIRST step in opening a checking account?**
   1. **Completing a signature card**
   2. **Completing a bank reconciliation**
   3. **Ordering a set of checks**
   4. **Receiving the first cancelled check**
2. **An investor prefers a financial institution that offers safe deposit boxes, trusts, and loans. Which characteristic(s) of financial institutions the investor prefers?**
   1. **Fees and charges**
   2. **Restrictions**
   3. **Services**
   4. **Safety**
3. **An investor prefers a financial institution that offers access to local branches and ATM machines near her home and job. Which characteristic(s) of financial institutions the investor prefers?**
   1. **Convenience**
   2. **Fees and charges**
   3. **Restrictions**
   4. **Safety**
4. **Sarah purchased school supplies with a store gift card of $300. This is an example of which type of payment service?**
   1. **Cashier's check**
   2. **Certified check**
   3. **Electronic**
   4. **Money order**
5. **The Federal Reserve System supplied the monetary system with $300 billion. This is an example of which service of the Federal Reserve System?**
   1. **Acting as a clearinghouse**
   2. **Approving bank mergers**
   3. **Managing the discount rate**
   4. **Participating in open market activities**
6. **James received a $100 check. He wants to endorse this check over to Steve. Which type of endorsement should James use?**
   1. **Blank**
   2. **Full**
   3. **Non-endorsement**
   4. **Restrictive**
7. **Maria prefers an endorsement that will make sure checks are used for deposits only to her business account. Which type of endorsement is preferred?**
   1. **Blank endorsement**
   2. **Full endorsement**
   3. **Non-endorsement**
   4. **Restrictive endorsement**
8. **Direct Finance Company's primary function is to use its own money instead of customers' savings to provide loans to other businesses. This is an example of which type of financial institution?**
   1. **Depository**
   2. **Check-cashing outlet**
   3. **Non-depository**
   4. **Pawnshop**
9. **Southern Life Insurance Company makes money on selling specific services such as policies instead of retaining their customers money. This is an example of which type of financial institution?**
   1. **Depository**
   2. **Check-cashing outlet**
   3. **Non-depository**
   4. **Pawn shop**
10. **Phil is writing a company check and just completed writing the amount of the check in words. What should Phil do NEXT?**
    1. **Write the payee's name**
    2. **Sign the check**
    3. **Write in the numerical amount of the check**
    4. **Write in the purpose of the check**
11. **Todd gave Intrek Computer Services a personal check for which his bank guaranteed payment. This is an example of which type of payment service?**
    1. **Certified check**
    2. **Electronic**
    3. **Money order**
    4. **Traveler's check**
12. **The Federal Reserve System approved the merger of Wachovia Bank and Wells Fargo Bank. This is an example of which service of the Federal Reserve System?**
    1. **Acting as a clearinghouse**
    2. **Approving bank mergers**
    3. **Managing the discount rate**
    4. **Participating in open market activities**
13. **Which is the FIRST step in the check writing process?**
    1. **Writing the appropriate information in the check register**
    2. **Writing the drawer's signature**
    3. **Writing the payee's name**
    4. **Writing the purpose of the check**
14. **Jennifer prefers a financial institution that will meet her business needs such as access to checking options, credit cards, and loans. Which characteristic(s) of financial institutions does she prefer?**
    1. **Fees and charges**
    2. **Restrictions**
    3. **Services**
    4. **Safety**
15. **The Federal Reserve System aids in transferring funds between banks in North Carolina and New Jersey. This is an example of which service of the Federal Reserve System?**
    1. **Clearinghouse**
    2. **Participation in open market operations**
    3. **Supervision of banks**
    4. **Managing the discount rate**